

OPERATION AND MAINTENANCE MANUAL

for the HYDRAULIC LIFT CASTER SYSTEM
(H.L.C.S.) P/N SERIES R17000E

P/N: R17004E-1MA for use with R17000E series lift casters.

CAUTION: Read the following manual **completely** before using the H.L.C.S. for the first time.

SCOPE: Covers the complete operation for the H.L.C.S. From a stowed position to full use, and back to fully stowed. Maintenance schedules and a troubleshooting guide are also included.

REVISION: C

DATE: August 29, 2019

AUTHOR: Bill DiMartino, Vice President, Tandemloc, Inc.

WARNING: Failure to adhere to all of the following instructions could cause severe injury to personnel, damage to the H.L.C.S., and / or the lifted unit. Tandemloc, Inc. cannot warrant the system against failure, nor be held liable for loss of any kind, if any of the instructions in this manual are ignored, omitted or circumvented. Always wear protective eyewear, headgear, and steel toed shoes or boots when using the H.L.C.S. Never place any part of your body under the lifted unit at any time, or the H.L.C.S. when not fully supported. Use of the H.L.C.S. hereby implies the user fully understands all of these and the following instructions, and assumes all risks and / or liabilities if any instructions contained herein, are not correctly and completely followed.

1.0 INTRODUCTION

- The Tandemloc Hydraulic Lift Caster System (previously and hereafter referred to as H.L.C.S. (shown deployed in figure 1.0) is a portable mobilizing product designed to lift and move containers (or units with standard ISO 1161 corner fittings) on smooth paved surfaces. It has a combined capacity of 32,000 lb gross weight (provided the paved surface can support the load without deforming) and can lift a container up to 13.5" off of the ground. (This clearance is dependant upon many factors and therefore actual heights will vary slightly.)
- The **H.L.C.S.** can be installed (including lifting the container) by one person in as little as 40 minutes. However, it is recommended that two persons be used for economic reasons. With two persons, installation time is less than 20 minutes. (Note: installation time, with two persons, can easily be reduced to as little as 10 minutes using the optional electric-hydraulic pump in lieu of the supplied hand-hydraulic pumps.)
- The **H.L.C.S.** is made up of the following components: 4 x R17001E-1PA Lift Caster Assemblies and 2 x R17003E-100 Hand Pump Assemblies. It is also strongly recommended that a rigid towbar be used for moving the raised container, such as the AB42000A-1PA Tandemloc Towbar. Optional equipment includes: the R17003E-200 Electric pump assembly (which replaces the hand pump assemblies (R17003E-100), and the R17005E-1PA Offset Adapter Assembly which allows for the **H.L.C.S.** to be installed inboard of the longitudinal envelope (or transverse) for close quarter mobilizing of the lifted unit.
- The **H.L.C.S.** has a very small footprint that allows it to be stored in an area less than 20 square feet, with a height of 48".
- The **H.L.C.S.'s** hand hydraulic pumps come equipped with pressure gauges, which may be used to determine an approximate gross weight of the lifted container. See section 3.2.1 and the tutorial section 4.3.
- At maximum capacity (32,000 lb gross weight) the **H.L.C.S.** can be towed at up to 5 mph. This speed may be increased proportionally to a decrease in weight, up to a maximum of 10 mph. **IMPORTANT:** The preceding statement assumes the prepared surface is smooth and free of surface defects, the surface can support the pressure under the casters, the towing vehicle is of adequate capacity to control the container at a given weight and speed, the towing vehicle operator is licensed and competent, and the unit is prevented from colliding with any external objects.

2.0 COMPONENTS - General Discussion

2.1 Lift Caster Assembly

- Figure 2.1a is a photograph of the R17001F-1PA Lift Caster Assembly with all operational parts identified via balloons and defined in table 2.1. The Lift Caster Assembly can be moved individually on level, smooth, prepared surfaces, by rolling it on its own wheels. When traversing any distance more than several feet, or crossing unprepared or inclined surfaces, the unit may be tilted back and treated like a dolly (see figure 2.1b). The Lift Caster Assembly is the workhorse of the **H.L.C.S.** in that it provides the fundamental actions of lifting and moving the container. All four lift caster assemblies of the **H.L.C.S.** are identical and therefore completely interchangeable.

CAUTION!!! When rolling the individual unit on its own wheels, the lock pins must be inserted (with the hydraulic cylinder fully retracted), and the swivel locks on both large wheels must be engaged with the casters oriented as shown in figure 2.1. When the lift caster assemblies are not in use (and not connected to a container), always keep the swivel locks on the large casters engaged, with the casters oriented as shown in figure 2.1, and the lock pins inserted at the lowest setting (hydraulic cylinder fully retracted.) Also keep the small casters in their locked down position. **Failure to heed these cautions could result in severe injury and / or property damage!!**



Figure 1.0 - H.L.C.S. Deployed



Figure 2.1 - Lift Caster Assembly

Table 2.1 – Lift Caster Assembly

| Item | Description | Item | Description |
|------|-----------------------|------|----------------------------|
| 1 | Lift Assembly | 8 | Handle Bars |
| 2 | Base Assembly | 9 | Kick-Stands |
| 3 | Rotating Toe Lift Lug | 10 | Protective Bellows |
| 4 | Lock Pins | 11 | Bellows Clamp |
| 5 | Front Casters (Small) | 12 | Grease fitting Locations |
| 6 | Rear Casters (Large) | 13 | Hydraulic Quick Disconnect |
| 7 | Swivel Locks | | |



Figure 2.1b – Lift Caster, Dolly Transport Method

2.2 Hydraulic Hand Pump Assembly



Figure 2.2 is a photograph of the Hydraulic Hand Pump Assembly, with all operational parts identified via balloons and defined in table 2.2. This assembly is used for raising and lowering the container. It also can act as a makeshift scale, providing the user with an approximate weight of the lifted object. See section 4.3 for details.

Figure 2.2 – Hydraulic Hand Pump Assembly

Table 2.2 - Hydraulic Hand Pump Assembly

| Item | Description |
|------|------------------------------|
| 1 | Pump Handle |
| 2 | Raise / Lower Pressure Valve |
| 3 | Hydraulic Fill |
| 4 | Pressure Gauge |

3.0 INSTALLATION AND USE - DETAILED USE DISCUSSIONS

Note: The following is a detailed discussion of the **H.L.C.S.**, and contains information, which may not be required for day-to-day use. However, users should read and understand all of the information presented in this chapter before using the **H.L.C.S.** for the first time. For a quick step-by-step use guide, see the system tutorial in chapter 4.0.

3.1.0 LIFT CASTER ASSEMBLY

- The Lift Caster assembly is shown in figure 2.1a. It consists of 2 major sub-assemblies. They are: the lift and the base assemblies.

3.1.1 Lift Caster Assembly Component: Lift Assembly

3.1.1.0 Lift Assembly: General

- The lift assembly (see figure 2.1a) connects to the container at the bottom corner fitting and raises and lowers to lift the container.

3.1.1.1 Lift Assembly: Rotating toe lift lug

- At the base of the lift assembly is the rotating toe lift lug which is inserted into either the side or end hole of a standard bottom corner fitting and twist-locked into place. To insert the lift lug, rotate the oblong handle (see figures 3.1.1.1a and 3.1.1.1b) so the longer dimension of the handle is vertical, insert the lug and then turn the handle 90° to lock (the longer dimension of the handle will now be horizontal). Before the container is lifted, the lift lug fits loosely into the corner fitting. This is to facilitate ease of installation (no tools are required). However, as the lift assembly is raised, (by operating the hand-hydraulic pump or the optional electric-hydraulic pump) the lift lug automatically draws back, making an extremely tight connection with the bottom corner fitting. This tight connection cannot be loosened without removing the lifted load from the main (large) casters. This provides a positive, safe connection between the jack assembly and the container. , thus preventing any possibility of accidental disengagement while the container is lifted.



Figure 3.1.1.1a - Lug Unlocked



Figure 3.1.1.1b - Lug Locked

3.1.1.2 Lift Assembly: Lock Pins

- The lock pins are used to prevent shock loads from ever affecting the hydraulic system. See figure 2.1a. They also help to restrain the Lift Caster from tipping forward when not connected to a container. There are six separate locations where the Lock Pins may be engaged. Fully lowered (0"), fully raised (14.00"), and 4 evenly divided spaces in between (2.80" increments). As the Lift Assembly is raised, a reference line will appear on the hydraulic cylinder to show approximately where the lock pins will engage, and the lock pins will automatically engage and disengage as each hole pair passes. Adjust the height of the lift assembly with the hydraulic pump until both the desired height is reached and both lock pins are fully engaged. Be sure to allow the handle of each pin to retract fully into the horizontal slot of the lock pin housing. If the lock pin handle doesn't travel all the way into the slot, either raise or lower the lift assembly slightly until this occurs. If one pin engages and the other does not, simply continue raising or lowering the lift assembly until both pins engage. Once **both** pins engage, relieve the pressure in the hydraulics, (move pump valve handle to the "lower" setting) to protect the cylinder from shock during container transport. The load will now be completely supported by the lock pins, with no pressure in the hydraulic line. The hydraulic line may now be removed from the quick disconnect.
- To lower, reattach the hydraulic line, and pressurize the hydraulics to relieve the load off of the lock pins, allowing them to be retracted and then rotated 90° to put them in the unlocked position. (The handles should now be vertical). The container may now be lowered to its new height. If lowering the unit to disengage the **H.L.C.S.**, be sure to reinsert the lock pins at the 0" setting to provide safe transport of the individual Lift Caster Assemblies.

*******EXTREMELY IMPORTANT CAUTIONS*******

NEVER!!! Attempt to remove the hydraulic line from the quick disconnect while there is pressure in the hydraulic line, severe injury could result.

NEVER!!! Attempt to move a container with pressure in any of the four separate hydraulic cylinders. Cylinder damage will result and void the warranty.

3.1.2.0 Lift Caster Assembly Component: Base Assembly

- The Base assembly (figure 2.1a) provides mounting for the hydraulic cylinder, the Lift Assembly, the Hoist Assembly, and the front and rear casters.

3.1.2.1 Base Assembly: Hydraulic Cylinder

- The hydraulic cylinder is located at the center of the Base Assembly. It is a 10 ton ultimate capacity cylinder (at 9,694 psi) and a maximum stroke of 14.00". **Always fully retract the cylinder when the lift caster is not in use.**

3.1.2.2 Small Casters (see figures 3.1.2.2a and b)

- The small casters are mounted to the base assembly via two kickstand like mechanisms. Their main purpose is to allow the Lift Caster Assembly's hydraulic cylinder to be raised and lowered without the Lift Caster Assembly being attached to a container. (Thus allowing installation to corner fittings which are not touching the ground, e.g. when the container is on a skid.) They also may be used to traverse short distances (a few feet) on smooth paved surfaces. **CAUTION: These small casters should be in the retracted position whenever the lift caster is attached to a container or damage may result.**

3.1.2.3 Base Assembly: Rear Casters (large)

- The Rear Casters are the main load carrying casters and have a capacity of 4,000 lb. each (for a total of 8,000 lb per Lift Caster Assembly). See Figure 2.1a. They are 8" dia x 4" wide urethane on iron casters ideally suited for travel over smooth paved surfaces such as concrete. They should never be used on rough uneven terrain. At maximum load the casters have a maximum recommended speed of 5 mph. However, as the load is reduced this speed may be increased proportionally, up to 10 mph. This is of course true only when the towing vehicle, driver and road conditions / local laws, permit for safe operation at a given speed. Each caster swivels 360° and is equipped with a 4 position (90° increments) swivel lock. Each caster is self-steering. When one towing vehicle is used, a rigid towbar, such as the Tandemloc AB42000A-1PA towbar must be used, and the rear-most (opposite the towed end) caster's swivel locks must be engaged in the desired direction of travel to provide stability to the lifted container. All swivel locks may be left free to rotate when more than one towing vehicle is used (i.e. front and back), or temporarily left free, if a very tight change in direction is required.



Figure 3.1.1.2a - Small Casters: Retracted



Figure 3.1.1.2b - Small Casters: Extended

3.2.0 Hand Hydraulic Pump Assembly

- The hand-hydraulic pump is used to raise and lower the lift assembly and thus, the container as well. See figure 2.2. To raise, (apply pressure) rotate the pump valve clockwise until tight, and pump the long handle up and down (figure 3.2). Be sure the lock pins are retracted, with the handles vertical. **NOTE: ALWAYS RAISE AND LOWER LIFT CASTER ASSEMBLIES IN PAIRS (ONE END AT A TIME). NEVER TRY TO RAISE OR LOWER THE CONTAINER ONE LIFT CASTER ASSEMBLY AT A TIME.** To lower (relieve pressure), rotate the pump valve counter-clockwise slowly. **Note:** When lowering a container, you will first have to raise the container slightly to remove pressure from the lock pins. Then, disengage the lock pins by pulling the handles and rotating them 90°. You may then turn the valve counter-clockwise to lower the container. If the pump fails to raise or lower the lift assembly, try completely unscrewing the pump valve which will allow air to vent, and re-close it. If it still won't move, refer to the trouble shooting guides in the appendix.

3.2.1 Hand Pump Assembly: Pressure Gauge (container weight scale)

- The Hand Pump Assemblies are equipped with a pressure gauge to help determine if an overload condition exists. If the lock pins are left engaged while trying to raise the container, the Lift Caster Assembly will fight against itself and create an overload. The hand pumps are equipped with a pressure relief set at 6800 psi (equivalent to a load of about 14000 lbs). This prevents the hydraulic cylinder from accidentally damaging the lock pins. It also prevents the user from severely overloading the Lift Caster Assemblies. (e.g. attempting to lift too heavy a container, or an unevenly loaded container.) In the event of an overload while pumping, the hydraulic fluid will simply drain back into the pump until the pressure is below 6800 psi.



- A side benefit of the pressure gauge is the ability to use the H.L.C.S as a scale to closely approximate a lifted container's weight. To do so, follow the steps outlined in the tutorials section 4.3 below.

Figure 3.2 - Using the hand pump

www.tandemloc.com

© COPYRIGHT 1999-2003, TANDEMLOC, INC.

This document may not be reproduced or modified, in whole or part, without the express written consent of Tandemloc, Inc.

4.0 TUTORIALS - H.L.C.S

- The following tutorial takes the user through the entire process of mobilization. It is a step by step guide that must be followed exactly to correctly utilize the **H.L.C.S.** and prevent damage to the unit and/or injury to personnel. Of course, individual circumstances may add additional steps to these tutorials. However, under no circumstances should any steps (outlined anywhere in this manual) be ignored, omitted or circumvented.
- All of the steps in the tutorials of this manual shall be preceded by the following assumptions: This entire manual has been read and understood by all current operator's of the **H.L.C.S.**; All maintenance procedures have been followed and the **H.L.C.S.** equipment is in good operating condition; The lifted container is rated for its current gross weight, that weight does not exceed 32,000 lb., and is evenly distributed; the towing vehicle is in good operating condition, is rated for the current load, and will be operated by a competent, licensed tractor/trailer driver.

4.1 Lifting the container - Standard Configuration

- The standard configuration is defined as mounting one Lift Caster Assembly at each corner of a standard ISO freight container. They are mounted to the side holes of the ISO 1161 bottom corner fittings. A rigid towbar (such as Tandemloc's AB42000A-1PA Twistloc Towbar) is used for towing and is attached to one end of the container via the end holes of the ISO 1161 bottom corner fittings. The surface to be traversed is smooth concrete, free of surface defects.
 1. Using the dolly transport method (figure 2.1b), bring all **H.L.C.S.** equipment near the container to be lifted. See figure 4.1.1
 2. Roll a Lift Caster Assembly to one corner of the container, facing a longitudinal side. See figure 4.1.2
 3. If the corner fittings are resting on the ground skip to step 4. If the corner fittings are not resting on the ground, adjust the height of the lift assembly (via the hand hydraulic pump) so that the rotating toe lift lug is the same height as the hole in the bottom corner fitting. Ref: section 3.1.2.4
 4. Check to make sure the rotating toe is in the unlocked position, with the longer dimension of the handle vertical. Ref: section 3.1.1.1
 5. Insert the lug into the bottom corner fitting side hole. See figure 4.1.5
 6. Rotate the rotating toe lift lug 90° to lock it. The longer dimension of the handle will be horizontal. Retract both front casters by pulling their handles outboard. Ref: sections 3.1.1.1 and 3.1.2.2.
 7. Disengage the lock pins if step 3 skipped. Ref: section 3.1.1.3 See figure 4.1.7
 8. Repeat steps 2 through 7 for the remaining jacks.
 9. Assemble the towbar at the desired end of the container. See figure 4.1.9
 10. Engage one swivel lock on the two rear-most wheels, furthest from the towbar, so that the wheels are locked in the desired direction of pull. All **six** other wheels should be left free to rotate. It's also helpful, but not necessary to rotate the wheels in the general desired direction of pull. Ref: section 3.1.2.
 11. At the two Lift Caster assemblies nearest the towbar, engage the two hydraulic hand pump assemblies' hoses to the hydraulic quick-disconnect fitting protruding from the center of the base assembly.
 12. Rotate the hand hydraulic pump valves clockwise until tight. Ref: section 3.2.0.

www.tandemloc.com

© COPYRIGHT 1999-2003, TANDEMLOC, INC.

This document may not be reproduced or modified, in whole or part, without the express written consent of Tandemloc, Inc.

13. **In pairs of Lift Caster Assemblies** (one transverse end of the container at a time), begin pumping the hand hydraulic pumps to raise the lift assemblies (and the container). If only one person is doing the installation, pump a jack 50 times, then switch to the opposite jack, pump it 50 times, alternating until that transverse end of the container is at the desired height. Ref: section 3.2.0 See figure 4.1.13
14. **When a reference line appears on the hydraulic cylinder at the approximate desired height, stop pumping.** (if the pin doesn't fully engage, continue to slightly raise or lower the container until the pin pops in and the handle is fully seated into the horizontal slot), then release the hydraulic pressure by moving the hand hydraulic pump valve to the "RET" or lower position. The Lift Caster should settle against the lock pins with no pressure in the hydraulic line. Try to pull the lock pins, they should be impossible to move. If they are loose: be sure the pump valve is in the "lower" position; open the air vent valve briefly; and re-close. If the lock pins are still loose, refer to the troubleshooting guide in the appendix. Ref: section 3.1.1.3
15. **IMPORTANT:** Attach the towing vehicle to the towbar and engage its brakes.
16. Repeat steps 11 thru 14 on the other end of the container.
17. Once all four Lift Casters are up, lock pins engaged and immobile, hydraulic pressure relieved and hoses removed, the H.L.C.S. is ready to move. See figure 4.1.17



18. Move the container to the new desired position and follow tutorial 4.2 to lower into place.

Figure 4.1.1 - Move the Lift Caster into position

www.tandemloc.com

© COPYRIGHT 1999-2003, TANDEMLOC, INC.

This document may not be reproduced or modified, in whole or part, without the express written consent of Tandemloc, Inc.



Figure 4.1.2 - Lift Caster facing longitudinal side



Figure 4.1.5 - Insert Lug

www.tandemloc.com

© COPYRIGHT 1999-2003, TANDEMLOC, INC.

This document may not be reproduced or modified, in whole or part, without the express written consent of Tandemloc, Inc.

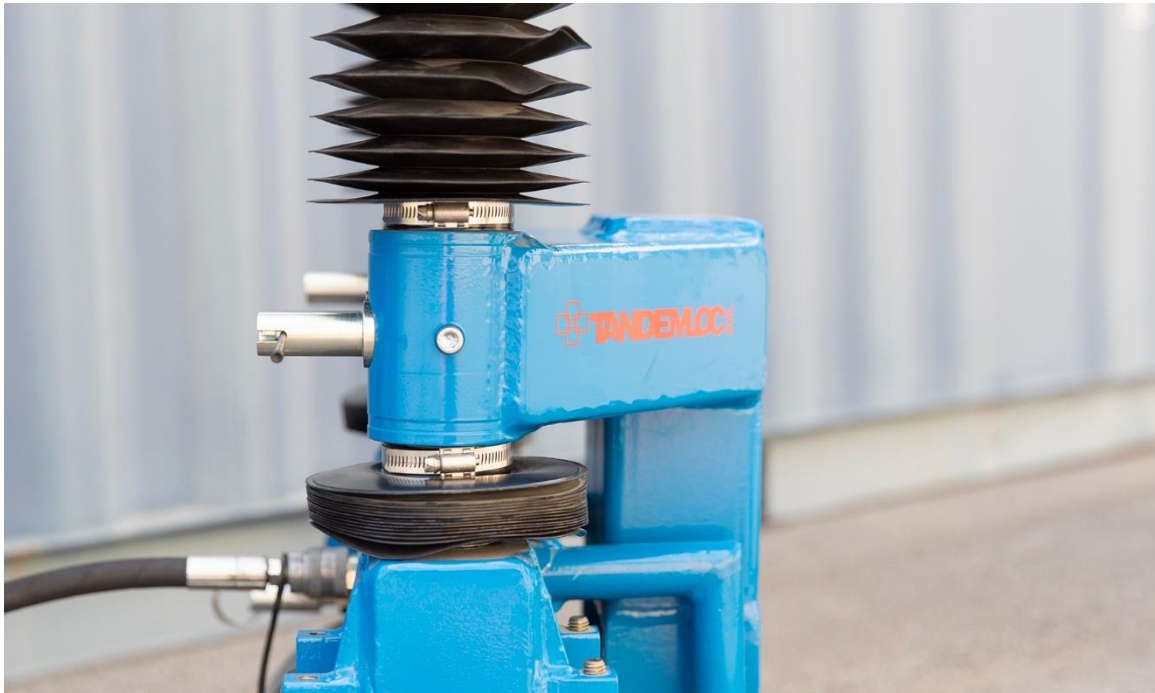


Figure 4.1.7 - Lock Pins



Figure 4.1.9 - Connect Towbar

www.tandemloc.com

© COPYRIGHT 1999-2003, TANDEMLOC, INC.

This document may not be reproduced or modified, in whole or part, without the express written consent of Tandemloc, Inc.



Figure 4.1.13 - Pump one end at a time



Figure 4.1.17 - H.L.C.S. Ready to move

www.tandemloc.com

© COPYRIGHT 1999-2003, TANDEMLOC, INC.

This document may not be reproduced or modified, in whole or part, without the express written consent of Tandemloc, Inc.

4.2 Lowering the Container - Standard Configuration (defined in section 4.1)

1. Engage the brakes on the towing vehicle.
2. Starting at the end opposite the towbar, attach the two Hand Pump assemblies' hoses to the quick disconnects of the two Lift Caster Assemblies.
3. Check to see that the hand-hydraulic pump's valve is closed (tight). Pump the hand-hydraulic pump handle to slightly raise the lift assembly until the load is off the lock pins.
4. Pull the lock pins and rotate 90° to unlock. The handles should be vertical.
5. Open the hydraulic hand pump's valve slowly (counter-clockwise) (do two jack's, at one transverse end, at a time) to lower the container to the ground.
6. Reinsert the lock pins into the fully lowered position. You may need to shake the Lift Caster and pull back on the handlebars to get the lift assembly fully lowered.
7. Disconnect the hoses and reconnect them to the Lift Caster Assemblies at the towbar end.
8. Disconnect the towing vehicle and the towbar.
9. Repeat steps 3 thru 7 for the other Lift Caster Assemblies.
10. Rotate the handles of the rotating lift lugs until the longer dimension of the handles are vertical.
11. Pull each Lift Caster Assembly away from the container.

CAUTION: Always fully retract lift casters into the lowest position when they are not in use. Many possible things can occur, all of which are bad, if this caution is ignored.

4.3 Using the H.L.C.S. as a weight scale

1. Follow the steps in section 4.1 to attach the Lift Caster Assemblies to the desired container.
2. Start lifting the first end. Stop pumping just after the container gets off the ground. Make a note of the pressure reading off of each pumps' pressure gauge.
3. Continue to lift the container to the desired height.
4. Start raising the other end, stop when the container is level with the previously lifted end.
5. Make a note of the pressure readings off of each pumps' pressure gauge.
6. Add all pressure readings together, divide by **9694** and multiply x **20000**. The result is the approximate weight of the lifted container + the 4 lift assemblies. Subtract **300 lb** to account for the 4 lift assemblies.

APPENDIX A - Troubleshooting: H.L.C.S

| Problem | Solution(s) |
|---|--|
| Can't move individual Lift Caster Assembly. | <ul style="list-style-type: none"> • Only roll on smooth paved surfaces. • Grease all fittings |
| Front lift assembly not raising, pump not working. | <ul style="list-style-type: none"> • Check that the pump valve is closed (clockwise). • Briefly open the air vent by completely removing the pump valve, wait until the hissing stops, and reclose. • Check the hydraulic line and fittings for proper connection and (or) leaks. • Check hydraulic fluid level in pump. • Try a different pump on jack to verify (rule out) pump failure. • Try this pump on different jack to verify (rule out) cylinder failure. • Follow the procedure in appendix C for bleeding the hydraulic system. |
| Can't rotate the rotating toe lift lug. | <ul style="list-style-type: none"> • The toe must be fully inserted in the corner fitting, with no load on it, to rotate. • Grease the toe lug assembly per appendix B. |
| Lift assembly will not lower, container stuck in raised position. | <ul style="list-style-type: none"> • Be sure to lower two Lift Casters at once (at one end of the container). • Be sure all lock pins are pulled out and the handles are vertical. • Briefly open air vent (remove pump valve) and reclose. • Be sure pump valve is open (counter-clockwise). • Be sure to maintain proper lubrication per appendix B. • Move the container to a more level surface. • See troubleshooting solutions for "Lift assembly not raising, pump not working". |

APPENDIX B - MAINTENANCE: H.L.C.S.

| | |
|--|--|
| <p>Every time the H.L.C.S. is used.</p> | <ul style="list-style-type: none"> • Visually inspect all equipment for proper operation and any signs of damage or loose parts. Repair, replace, or tighten as required. |
| <p>Every three months</p> | <ul style="list-style-type: none"> • Grease the tubes (inside the rubber bellows), using white lithium grease. Loosen the bellows clamps and use a grease gun and stick it between the bellows and the tube and spread it around circularly. • Check hydraulic fluid level in pumps. |
| <p>Every six months</p> | <ul style="list-style-type: none"> • Grease all grease fittings. They are located in the under side of the swivel bearing on top of the casters, at the caster bearings, and on top of the rotating toe lift lug assembly. • Check hydraulic lines, fittings for leaks, wear. |
| <p>Once a year</p> | <ul style="list-style-type: none"> • Change hydraulic fluid (see Appendix C), carefully inspect all load bearing parts for cracks, bends or other signs of damage. |

APPENDIX C - MAINTENANCE: HAND-HYDRAULIC PUMP

Air Removal: Removing air from the hydraulic system will help the cylinder to advance and retract smoothly, and prevent the cylinder from locking up.

1. Disconnect hydraulic line at quick disconnect.
2. Using proper lifting equipment, turn the entire Lift Caster Assembly upside down, and leave lift assembly free to move.
3. Reconnect the pump to the hydraulic line.
4. Position pump at higher elevation than cylinder.
5. Operate pump to fully extend the lift assembly.
6. Open release valve to retract the lift assembly. You will need to push the lift assembly to retract it. This will force the trapped air to move up to the pump reservoir.
7. Repeat the above steps as necessary.
8. Add oil if necessary. See below.
9. Return the Lift Caster Assembly to its original condition.

MAINTENANCE - Hand hydraulic pump

Use only hydraulic oil with the hand-hydraulic pump to promote long pump life. Check oil level regularly.

WARNING: Always add oil with cylinders fully retracted or the system will contain more oil than the reservoir can hold.

Adding oil to the pump:

1. Remove fill cap from reservoir (located at end opposite housing).
2. Fill to 1/2" below top of reservoir (with pump on end).
3. Remove air from system if necessary. See above. Recheck oil level after removing air.
4. Return fill cap to proper position.

Keep Oil Lines Clean:

Use every precaution to guard unit against entrance of dirt because foreign matter may cause pump, cylinder, or valve failure.

Changing the Oil:

1. Drain all oil and refill with clean oil every 12 months. If pump is used in dirty environments, change the oil more often.
2. Remove fill cap from reservoir.
3. Tilt pump to drain out old oil.
4. Fill reservoir to 1/2" below full.
5. Replace the fill cap.
6. Dispose of used oil properly.

TROUBLESHOOTING GUIDE - Hand hydraulic pump

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|--|---|---|
| Cylinder does not advance, advances slowly, or advances in spurts. | Oil level in pump reservoir is low. | Add oil according to maintenance instructions. |
| | Release valve open. | Close the release valve. |
| | Loose hydraulic coupler or fitting. | Check that all fittings are tight. |
| | Load is too heavy. | Do not attempt to lift more than rated load. |
| | Air trapped in system. | Remove air according to instructions. |
| | Cylinder plunger binding. | Check for damage to cylinder. Service if required. |
| Cylinder advances, but does not hold pressure. | Leaking connection. | Check that all connections are tight and leak free. |
| | Leaking seals. | Locate leak(s) and have equipment serviced by a qualified hydraulic technician. |
| | Internal leakage in pump. | Have pump serviced by a qualified hydraulic technician. |
| Cylinder does not retract, retracts part way, or retracts more slowly than normal. | Release valve closed | Open release valve. |
| | Pump reservoir is over-filled. | Open butterfly vent to allow excess oil to drain. |
| | Loose hydraulic coupler or fitting. | Check that all fittings and couplers are tight. |
| | Air trapped in system. | Remove air according to instructions. |
| | Cylinder retraction spring broken or other cylinder damage. | Have cylinder serviced by a qualified hydraulic technician. |

ADDENDUM: ELECTRIC HYDRAULIC PUMP & MANIFOLD

Fig. Add-2: R17009E-100 electric hydraulic pump and four port manifold. This item is used in lieu of the hand hydraulic pumps.

General notes on the use of the electric pump:

1. To lower a raised container be sure to pull the lock pins out into their unlocked position prior to removing pressure. See fig ADD-2.1. If the pins cannot be moved, add a slight amount of pressure until the pins are unloaded.
2. The electric pump uses standard 120 volts ac power.
3. When applying pressure to all four lift caster units simultaneously, the lift caster lifting the lightest corner will raise first. In order to raise an unevenly loaded container, one of the following methods may be used.
4. Method 1: (preferred) Use the manifold as a throttle and begin to close the valve powering the lift caster that is raising up. All four valves may be adjusted accordingly until the container is rising evenly.
5. Method 2: When the corner that is raising is at the desired height, engage the lock pin. Continue to apply pressure until the next lift caster is at the desired height and engage that pin. Extreme care should be taken when using this method. Be sure that no one corner is raised so high (compared to the other corners) that damage to the lifted container results. It is solely the user's responsibility in judging this as it depends on how uneven the load is,

www.tandemloc.com

© COPYRIGHT 1999-2003, TANDEMLOC, INC.

This document may not be reproduced or modified, in whole or part, without the express written consent of Tandemloc, Inc.

and the strength of the container. This method is not recommended for loads that are substantially uneven. Also, when lifting containers of uneven loading, remember that the load rating at any one corner is 8,000 lb (17,500 lb for mega duty). Therefore, the total load for an unevenly loaded container must be less than 32,000 lb (70,000 lb for mega duty). How much less is based on how much the load is off center.

6. The pressure gauge is measuring the pressure in all four lines which is not cumulative. Therefore to determine the weight lifted, the pressure should be multiplied by four (when all four valves on the manifold are open). To determine the approximate lifted weight, divide this total pressure by 9,694 and then multiply the result by 20,000 (50,000 for mega duty system). Finally subtract a total of 300 lb (700 lb for mega duty) to account for the raised portion of the lift casters. This will only be a good approximation when the container is evenly loaded. If the weight of an unevenly loaded container is desired, use the hand pumps and follow the steps in section 4.3 of the manual.
7. Refer to the electric pump user manual for more detailed information on the maintenance and use of the pump.



Fig. Add-2: Lock pin disengaged



NORMAL DUTY HYDRAULIC LIFT CASTER SYSTEM (R1700E-1PA)

Cage Code: 65059 | Drawing No: PR17000F | Revision: D | Sheet: 1 of 1
 UNLESS OTHERWISE SPECIFIED, DIMENSIONS ARE IN INCHES
 TOLERANCES ARE: FRACTIONS (+/-) AND DECIMALS (.XX, .XXX)

NOT SHOWN 7 6 8 5 2 1
 NOT SHOWN 9 14 10 18 20 30 21 17 16 15 11 12 4
 3 13 19 23 24 28 26 27 5 29 25 32 31 33 35 36 37 38 39 40 41 47 43 44 46 42 45 48 49

50 51 52 53

NOTES:
 1. P/N: R1700E-1PA, LIFT CASTER SYSTEM
 CONSISTS OF:
 4 - R1700E-1PA LIFT CASTER ASSY (PC 1-49)
 2 - R1700E-1PA, HAND PUMP ASSY (PC 50-53)

| REVISIONS | | | |
|-----------|-----|---|----------|
| ZONE | REV | DESCRIPTION | DATE |
| A | | Revised PC & Quantity Was 2 Now 6, SH 1 of 1 Was 1 of 2 | 07-01-98 |
| B | | Revised Caster, PC 40, Was Poly On Ion 8 x 4 RMM 3500 Cap | 10-24-02 |
| | | | W.D.D. |

DANGER: Never Exceed W.L. (Working Load Limit)
 This document contains data which is either patented, patent pending or is the property of Tandemloc, Inc.
 Disclosure, or copying without the written authorization of Tandemloc, Inc. is expressly prohibited. © Copyright 2002 by Tandemloc, Inc.
 DWG Files are available for engineering application - contact Tandemloc for details. Dimensions are subject to manufacturing tolerance and change.

Email: info@tandemloc.com • www.tandemloc.com
 PO Box 279 • 624 Highway 101 • Haystack, NC 28532-9279
 TEL: 1.800.258.7324 (252.447.7155)
 FAX: 1.800.892.3273 (252.447.5902)

Tandemloc designs, manufactures and tests lifting, securing and mobilizing components for all industries. See our website for details and important safety information.
 Tandemloc is a member of **SCRA** **IANATA**



LIST OF MATERIALS (R1700E-1PA)
 Cage Code: 65059 | Drawing No: PR17000F | Revision: D | Sheet: 1 of 1

| PC.# | QTY | PART NO. & DESCRIPTION FOR R1700E-1PA (PC 1-49) | PC.# | QTY | PART NO. & DESCRIPTION FOR R1700E-1PA (PC 1-49) |
|------|-----|--|---|-----|--|
| 1 | 2 | UKR00180225, 2.25 O.D. X .18 DIA WIRE KEY RING | 28 | 1 | R17099E-12N, LUG FOR LIFT CASTER ASSY |
| 2 | 2 | R17089E-12N, LOCK HOUSING, ZINC PLATED | 29 | 1 | G11698A-1PA, BOTTOM COVER PLATE |
| 3 | 2 | \$LEE-LC-059G-6, CMP SPRING, .48" OD X 1.25" LG | 30 | 3 | \$LBEQH1608, GREASE FITTING 5/16" |
| 4 | 2 | R17088E-12N, LOCK PIN, ZINC PLATED | 31 | 1 | \$CLEREP10 PLUNGER CLEVIS FOR 10 TON HYDRAULIC CYL. |
| 5 | 6 | WFH002520000075 1/4-20UNCX3/4" FL HD CAP SCREW GR 8 ZP | 32 | 1 | \$ASER1014 10 TON HYDRAULIC CYLINDER WITH 14" STROKE |
| 6 | 2 | R17080E-12N, TRANSPORT HANDLE, ZINC PLATED | 33 | 1 | R17085E-R2N, SUPPORT TUBE, RIGHT HAND, ZINC PLATED |
| 7 | 2 | HANDLE GRIPS, RUBBER (NOT SHOWN) | 34 | 1 | R17085E-L2N, SUPPORT TUBE, LEFT HAND, ZINC PLATED |
| 8 | 2 | WHB003816000275 3/8-16X2.75 HEX BOLT GR 8, ZP | 35 | 2 | WHB005013000400 1/2-13 X 4 HEX BOLT GR 8, ZP |
| 9 | 2 | UNSD003816000033, 3/8-16 HEX NUT STEEL, ZP | 36 | 2 | R17081E-12N, SPRING CAP, ZINC PLATED |
| 10 | 1 | R17082E-100, LIFT BOLT | 37 | 2 | \$LEE-LC-234T-2SS CMP SPRING, HVY DUTY, 1.69" OD X 3" LG |
| 11 | 1 | UCN006311000084, 5/8-11 HEX SLOTTED NUT, STEEL, ZP | 38 | 1 | R17021E-1PA, BASE WELDMENT, PAINTED |
| 12 | 1 | UCP0019XXXX0150, 3/16 X 1.5 COTTER PIN, STEEL, ZP | 39 | 2 | WHB003118000100 5/16-18UNC X 1" LG HEX BOLT GR 8 ZP |
| 13 | 2 | R17079E-12N, RADIAL PIN, ZINC PLATED | 40 | 2 | \$TR108040N78190 8X4X4 25 CASTER, 4000 LB CAP W/ SW LOCK |
| 14 | 1 | R17012E-1PA, LIFT ASSY, PAINTED | 41 | 1 | R17020E-RPA, CASTER LEG WELDMENT, RIGHT HAND, PAINTED |
| 15 | 4 | R17098E-100, BELLOW ASSY | 42 | 1 | R17020E-LPA, CASTER LEG WELDMENT, LEFT HAND, PAINTED |
| 16 | 6 | WFH005013000125 1/2-13 X 1.25 FL HD CAP SCREW GR 8 ZP | 43 | 4 | 6SC060001000012 M6X1X12 MM LG, SOCKET CAP SCREW, ALLOY, ZP |
| 17 | 2 | USC002520000075 1/4-20X3/4 HEX SKT CAP SCREW GR 8 ZP | 44 | 2 | UCN003118000027 5/16-18UNC HEX SLOTTED NUT, STEEL, ZP |
| 18 | 1 | R17097E-1PA, LUG HANDLE, PAINTED | 45 | 2 | USB-2512-05, 2.5" DIA X 1.25" WIDE URETHANE WHEEL |
| 19 | 1 | VRP0025XXXX0200 1/4 X 2 ROLL PIN, STEEL, ZP | 46 | 2 | WFH003118000260 5/16-18UNC X 2.5 LG HEX BOLT, GR 8, ZP |
| 20 | 4 | WHB002520000075 1/4-20X .75 HEX BOLT, GR 8 ZP | 47 | 2 | \$JWE20W128B79K, U HANDLE |
| 21 | 1 | G11698A-1PA, WEDGE COVER PLATE | 48 | 4 | WHB005013000150 1/2-13 X 1.5 LG HEX BOLT GR 8, ZP |
| 22 | 1 | UNSD15006000128 1.5-6UNC HEX NUT STEEL, ZP | 49 | 4 | WHB005013000200 1/2-13 X 2.0 LG HEX BOLT GR 8, ZP |
| 23 | 2 | \$LEE-LC-112L-6SS, CMP SPRING, .72" OD X 2" LG | PART NO. AND DESCRIPTION FOR R1700E-1PA HAND PUMP ASSY: PC 50-53 | | |
| 24 | 1 | R17077E-R2N, WEDGE BLOCK, RIGHT HAND, ZINC PLATED | 50 | 1 | \$ASEP140, SINGLE ACTING HAND PUMP - 10 000 PSI |
| 25 | 1 | R17078E-12N, SLIDE BLOCK ASSY, ZINC PLATED | 51 | 1 | \$ASEGT10, 10 TON PRESSURE GAUGE |
| 26 | 1 | R17079E-12N, SLIDE BLOCK ASSY, ZINC PLATED | 52 | 1 | \$ASEGAT1, GAUGE ADAPTER |
| 27 | 1 | \$MTESSM-58N 3/8-16 STUBBY PLUNGER W/ LOCKING ELEMENT | 53 | 1 | \$ASEHEC6, 6" HYD. HOSE - 3/8 NPT MC213 CPLR, 10 KSI |

DANGER: Never Exceed WLL (Working Load Limit)
 This document contains data which is either patented, patent pending or is the property of Tandemloc, Inc. Discretion, or copying without the written authorization of Tandemloc, Inc. is expressly prohibited. © Copyright 2002 by Tandemloc, Inc. DIMG Files are available for engineering application - contact Tandemloc for details. Dimensions are subject to manufacturing tolerance and change.






Email: info@tandemloc.com • www.tandemloc.com
 PO Box 279 • 824 Highway 101 • Haverock, NC 28532-0279
 TEL: 1-800-258-7324 (252-447-7155)
 FAX: 1-800-892-3273 (252-447-5502)

Tandemloc designs, manufactures and tests lifting, securing and moving components for all industries. See our website for details and important safety information.
 Tandemloc is a member of